

**CHECK SHEET**

The Title Page and pages listed below of this tariff are effective as of the date shown. Revised sheets contain all changes from the original tariff that are in effect as of the date indicated.

<b>PAGE</b>	<b>REVISION</b>		<b>PAGE</b>	<b>REVISION</b>	<b>PAGE</b>	<b>REVISION</b>
1	44th	*	28	2nd	55	2nd
2	43rd	*	29	2nd	56	2nd
3	2nd		30	4th.	57	2nd
4	2nd		31	4th.	58	2nd
5	2nd		31.1	2nd	59	3rd
6	2nd		32	2nd	60	3rd
7	2nd		33	2nd	61	3rd
8	3rd		34	2nd	62	3rd
9	4th	*	35	2nd	63	2nd
10	2nd		36	2nd	64	2nd
11	2nd		37	4th	65	2nd
12	2nd		38	2nd	65.1	8th
13	2nd		39	2nd	65.2	8th
14	2nd		40	2nd	65.3	9th
15	2nd		41	2nd	65.4	7th
16	2nd		42	3rd	65.5	7th
17	2nd		43	2nd	65.6	6th
18	2nd		44	3rd	65.7	6th
19	2nd		45	2nd	65.8	4th.
20	2nd		46	2nd	66	2nd
21	2nd		47	2nd	67	2nd
22	2nd		48	2nd	68	2nd
23	2nd		49	2nd	69	2nd
24	2nd		50	2nd	70	3rd
25	2nd		51	2nd	71	3rd
26	2nd		52	2nd	72	4th.
27	2nd		53	2nd	73	3rd
			54	2nd	74	2nd
					75	2nd

ISSUED: August 9, 2010

EFFECTIVE: August 10, 2010

Issued by: Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications, Inc.  
2300 Main St. Suite 600  
Kansas City, MO 64108

CHECK SHEET

PAGE	REVISION		PAGE	REVISION	PAGE	REVISION	
76	2nd		97.16	3rd	121	3rd.	
77	2nd		97.17	3rd	122	2nd	
78	2nd		97.18	3rd	123	3rd	
79	5th.		97.19	3rd	124	3rd	
80	7th		97.20	3rd	125	4th.	
81	2nd		97.21	3rd	126	4th.	
82	2nd		97.22	3rd	127	3rd	
83	2nd		98	3rd.	128	3rd	
84	5th.		99	6th	129	2nd	
85	4th.		100	5th.	130	3rd.	
86	2nd		101	5th.	131	3rd.	
87	2nd		101.1	6th	132	2nd	
88	4 <sup>th</sup>	*	101.2	5th.	133	2nd	
89	2nd		101.3	4th.	133.1	Original	*
90	6th		102	4th.	133.2	Original	*
91	10th		103	7th	133.3	Original	*
92	2nd		103.1	3rd.	133.4	Original	*
93	2nd		104	3rd.	133.5	Original	*
94	7th	*	105	5th.	133.6	Original	*
95	7th		106	5th.	133.7	Original	*
96	4 <sup>th</sup>	*	107	3rd.	133.8	Original	*
97	7th		108	5th.	133.9	Original	*
97.1	8th		109	5th.	133.10	Original	*
97.2	4th.		110	3rd.	133.11	Original	*
97.3	4th.		111	2nd	133.12	Original	*
97.4	4th.		112	2nd	133.13	Original	*
97.5	4th.		113	5th.	133.14	Original	*
97.6	4th.		114	4th.	133.15	Original	*
97.7	4th.		115	4th.	133.16	Original	*
97.8	4th.		116	4th.	133.17	Original	*
97.9	4th.		117	4th.	133.18	Original	*
97.10	4th.		118	3rd.	133.19	Original	*
97.11	4th.		119	2nd	134	3rd	
97.12	4th.		120	2nd			
97.13	4th.						
97.14	4th.						

ISSUED: August 9, 2010

EFFECTIVE: August 10, 2010

Issued by: Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications, Inc.  
2300 Main St. Suite 600  
Kansas City, MO 64108

---

DEFINITIONS, (CONT'D.)

Hunting: Routes a call to an idle station line in a prearranged group when the called station line is busy.

ILEC: Incumbent Local Exchange Company.

Joint User: A person, firm or corporation that is designated by the Customer as a user of services furnished to the Customer by Company and to whom a portion of the charges for the service will be billed under a joint user arrangement as specified herein.

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Local Exchange Carrier or (LEC): Denotes any individual, partnership, association, joint-stock company, trust or corporation engaged in providing switched communication within an exchange.

Nonrecurring Charges or NRCs: One-time charges most often associated with installation, ordering, or account establishment.

Off-Net: Service provided via third-party switching facilities.

On-Net: Service provided via Company-owned switching facilities.

Person-to-Person Call: A service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.

Preferred Customer Discount (PCD) – A discount added to the monthly invoice and deducted from the rack rate for grandfathered products and term contract discounts.

(N)  
(N)

Recurring Charges (MRCs): The monthly charges to the Customer for services, facilities and equipment, that continue for the agreed upon duration of the service.

---

ISSUED: August 9, 2010

EFFECTIVE: August 10, 2010

Issued by: Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications, Inc.  
2300 Main St. Suite 600  
Kansas City, MO 64108

REGULATIONS, (CONT'D.)

2.5 Payment Arrangements (Cont'd)

2.5.7 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

2.5.8 Kentucky TRS/TAP Surcharge

In order to support funding of the Telecommunications Relay Services (TRS) and the Telecommunications Access Program (TAP), the Company will collect a monthly TRS/TAP surcharge from its Customers for each local line provided by the Company. The KY PSC sets the rate each year.

(C)  
(D)

2.6 Adjustments and Allowances for Interruptions

Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications systems provided by the Customer, are subject to the general liability provisions set forth in Section 2.1.4 herein. It shall be the obligation of the Customer to notify Company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customer and connected to Company's terminal.

2.6.1 Limitation on Allowances

No credit allowance will be made for:

- A. Interruptions due to the negligence of, or noncompliance with the provisions of this tariff by the Customer, authorized user, joint user, or other common carrier providing service connected to the service of the Company;
- B. Interruptions due to the negligence of any person other than the Company, including but not limited to the Customer or other common carriers connected to the Company's facilities;

ISSUED: August 9, 2010

EFFECTIVE: August 10, 2010

Issued by: Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications, Inc.  
2300 Main St. Suite 600  
Kansas City, MO 64108

---

RATES, (CONT'D.)

4.4 Optional Calling Features

4.4.1 Features Offered on a Usage Sensitive Basis

The Customer will be billed the Per Feature Activation Charge shown in the following table each time the feature is used by the Customer. Customers may subscribe to these features on a monthly basis to obtain unlimited use of the feature for a fixed monthly charge.

<u>Optional Calling Features</u>	<u>Residential</u>	<u>Business</u>
Three-Way Calling	\$2.00 (I)	\$2.00 (I)
Call Return	\$2.00 (I)	\$2.00 (I)
Repeat Dialing	\$2.00 (I)	\$2.00 (I)
Busy Connect (Per call, per use)	\$0.80	\$0.80
Calling Number Delivery Blocking, Per Call	No Charge	No Charge

---

ISSUED: August 9, 2010

EFFECTIVE: August 10, 2010

Issued by: Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications, Inc.  
2300 Main St. Suite 600  
Kansas City, MO 64108

---

RATES, (CONT'D.)

4.5 Directory Assistance and Listing Services

4.5.1 Directory Assistance Service

Each Local Directory Assistance Call	\$1.79 (I)
Each Long Distance Directory Assistance Call	\$2.09

4.5.2 Directory Listings

A. Additional Listings

The following rates and charges apply to additional listings requested by the Customer over and above those free listings provided for herein. A Secondary Service Order Charge applies per order subsequent to the initial establishment of local exchange service.

	<u>Residential</u>	<u>Business</u>
Each Additional Listing	\$1.50 (I)	\$1.80

---

ISSUED: August 9, 2010

EFFECTIVE: August 10, 2010

Issued by: Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications, Inc.  
2300 Main St. Suite 600  
Kansas City, MO 64108

---

RATES, (CONT'D.)

4.6 Local Operator Assisted Services

The per call charges below are in addition to any other applicable usage charges identified in this tariff.

Customer Dialed Calling/Credit Card	\$1.00
Operator Dialed Calling/Credit Card	\$2.25
Operator Station	
Billed Collect	\$2.50
Billed to Third Party	\$2.50
Billed to Line	\$2.50
Person-to-Person	\$5.00
Operator Dialed Surcharge	\$1.25
Partially Automated Surcharge	\$0.50

Busy Line Verification and Line Interrupt Service:

Per Busy Line Verification, Per Call	\$6.45 (I)
Per Line Interruption, Per Call	\$12.90 (I)

---

ISSUED: August 9, 2010

EFFECTIVE: August 10, 2010

Issued by: Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications, Inc.  
2300 Main St. Suite 600  
Kansas City, MO 64108

GRANDFATHERED SERVICES, (CONT'D.)

6.23 BirchNet Value Line

A. BirchNet Value Line is equipped with:

Basic Line (1) (2)

B. Business - Rates and Charges

1. Monthly Recurring Charges – AT&T CLLI's (8)

CLLI	BirchNet Value Line 12 Month	BirchNet Value Line 24/36 Month	CLLI	BirchNet Value Line 12 Month	BirchNet Value Line 24/36 Month
ALLNKYMA	\$64.95	\$63.95	CYDNKYMA	\$64.95	\$63.95
AURRKYMA	\$64.95	\$63.95	CYNTKYMA	\$64.95	\$63.95
BDFRKYMA	\$64.95	\$63.95	DAVLKYMA	\$42.95	\$38.95
BGDDKYMA	\$64.95	\$63.95	DIXNKYMA	\$64.95	\$63.95
BLFDKYMA	\$64.95	\$63.95	DRBOKYES	\$64.95	\$63.95
BLSPKYMA	\$64.95	\$63.95	DWSPKYES	\$64.95	\$63.95
BNLYKYMA	\$64.95	\$63.95	EDVLKYMA	\$64.95	\$63.95
BNTNKYMA	\$64.95	\$63.95	EKTNKYMA	\$64.95	\$63.95
BRGNKYMA	\$64.95	\$63.95	ELCYKYES	\$64.95	\$63.95
BRMNKYMA	\$64.95	\$63.95	EMNNKYES	\$64.95	\$63.95
BRTWKYES	\$42.95	\$38.95	EMNNKYPL	\$64.95	\$63.95
BVDMKYMA	\$64.95	\$63.95	ENSRKYMA	\$64.95	\$63.95
BWLGTKYMA	\$42.95	\$38.95	ERTNKYMA	\$42.95	\$38.95
BWLGKYRV	\$64.95	\$63.95	FDCKKYES	\$64.95	\$63.95
BYVLKYMA	\$64.95	\$63.95	FDVLKYMA	\$64.95	\$63.95
CADZKYMA	\$64.95	\$63.95	FEBRKYMA	\$64.95	\$63.95
CHPLKYMA	\$64.95	\$63.95	FKLNKYMA	\$64.95	\$63.95
CLAYKYMA	\$64.95	\$63.95	FLTNKYMA	\$64.95	\$63.95
CLHNNKYMA	\$64.95	\$63.95	FNVLKYMA	\$64.95	\$63.95
CLPTKYMA	\$64.95	\$63.95	FORDKYMA	\$64.95	\$63.95
CLTNKYES	\$64.95	\$63.95	FRDNKYMA	\$64.95	\$63.95
CMBGKYMA	\$64.95	\$63.95	FRFTKYES	\$42.95	\$38.95
CNCYKYMA	\$42.95	\$38.95	FRFTKYMA	\$42.95	\$38.95
CNTNKYMA	\$64.95	\$63.95	GBVLKYMA	\$64.95	\$63.95
CNTWKYMA	\$64.95	\$63.95	GHNTKYMA	\$64.95	\$63.95
COTNKYMA	\$64.95	\$63.95	GNVLKYMA	\$64.95	\$63.95
CRBNKYMA	\$42.95	\$38.95	GRACKYMA	\$64.95	\$63.95
CRBOKYMA	\$64.95	\$63.95	GRTWKYMA	\$42.95	\$38.95
CRLSKYMA	\$64.95	\$63.95	GTHRKYMA	\$64.95	\$63.95
CRTNKYMA	\$64.95	\$63.95	HABTKYMA	\$64.95	\$63.95

ISSUED: August 9, 2010

EFFECTIVE: August 10, 2010

Issued by: Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications, Inc.  
2300 Main St. Suite 600  
Kansas City, MO 64108



GRANDFATHERED SERVICES, (CONT'D.)

(N)

6.23 BirchNet Value Line(continued)

B. Rates and Charges (continued)

1. Monthly Recurring Charges – AT&T CLLI's (continued)

CLLI	BirchNet Value Line 12 Month	BirchNet Value Line 24/36 Month	CLLI	BirchNet Value Line 12 Month	BirchNet Value Line 24/36 Month
HANSKYMA	\$64.95	\$63.95	LVMRKYMA	\$64.95	\$63.95
HBVLKYMA	\$64.95	\$63.95	MACEKYMA	\$64.95	\$63.95
HCMNKYMA	\$64.95	\$63.95	MARNKYMA	\$64.95	\$63.95
HDBGKYMA	\$64.95	\$63.95	MARTKYMA	\$64.95	\$63.95
HNSNKYMA	\$42.95	\$38.95	MCCRKYMA	\$42.95	\$38.95
HPVLKYMA	\$42.95	\$38.95	MCDNKYMA	\$64.95	\$63.95
HRBGKYES	\$64.95	\$63.95	MCWLKYMA	\$64.95	\$63.95
HRFRKYMA	\$64.95	\$63.95	MDBOKYMA	\$42.95	\$38.95
HRLNKYMA	\$64.95	\$63.95	MDVIKYMA	\$42.95	\$38.95
HWVLKYMA	\$64.95	\$63.95	MGFDKYMA	\$64.95	\$63.95
INEZKYMA	\$64.95	\$63.95	MGTWKYMA	\$64.95	\$63.95
ISLDKYMA	\$64.95	\$63.95	MLBGKYMA	\$64.95	\$63.95
JCSNKYMA	\$64.95	\$63.95	MLTNKYMA	\$64.95	\$63.95
JNCYKYMA	\$64.95	\$63.95	MRGPKYMA	\$64.95	\$63.95
KKVLKYMA	\$64.95	\$63.95	MRRYKYMA	\$42.95	\$38.95
LBJTKYMA	\$64.95	\$63.95	MTEDKYMA	\$64.95	\$63.95
LFYTKYMA	\$64.95	\$63.95	MTSTKYMA	\$64.95	\$63.95
LGRNKYES	\$64.95	\$63.95	MYFDKYMA	\$42.95	\$38.95
LOUSKYES	\$42.95	\$38.95	MYVLKYMA	\$42.95	\$38.95
LRBGKYMA	\$64.95	\$63.95	NEBOKYMA	\$64.95	\$63.95
LSVLKY26	\$42.95	\$38.95	NEONKYES	\$64.95	\$63.95
LSVLKYAN	\$42.95	\$38.95	NRVLKYMA	\$64.95	\$63.95
LSVLKYAP	\$42.95	\$38.95	NWHNKYMA	\$64.95	\$63.95
LSVLKYBE	\$42.95	\$38.95	OKGVKYES	\$42.95	\$38.95
LSVLKYBR	\$42.95	\$38.95	OWBOKYMA	\$42.95	\$38.95
LSVLKYCW	\$42.95	\$38.95	OWTNKYMA	\$64.95	\$63.95
LSVLKYFC	\$42.95	\$38.95	PARSKYMA	\$64.95	\$63.95
LSVLKYHA	\$42.95	\$38.95	PDCHKYIP	\$42.95	\$38.95
LSVLKYJT	\$42.95	\$38.95	PDCHKYLO	\$42.95	\$38.95
LSVLKYOA	\$42.95	\$38.95	PDCHKYMA	\$42.95	\$38.95
LSVLKYSH	\$42.95	\$38.95	PDCHKYRL	\$42.95	\$38.95
LSVLKYSL	\$42.95	\$38.95	PIVLKYMA	\$64.95	\$63.95
LSVLKYSM	\$42.95	\$38.95	PKVLKYGV	\$42.95	\$38.95
LSVLKYTS	\$42.95	\$38.95	PKVLKYMA	\$42.95	\$38.95
LSVLKYVS	\$42.95	\$38.95	PKVLKYMT	\$64.95	\$63.95
LSVLKYWE	\$42.95	\$38.95	PLRGKYMA	\$64.95	\$63.95
LSVMKYCY	\$42.95	\$38.95	PMBRKYMA	\$64.95	\$63.95

(N)

ISSUED: August 9, 2010

EFFECTIVE: August 10, 2010

Issued by: Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications, Inc.  
2300 Main St. Suite 600  
Kansas City, MO 64108

GRANDFATHERED SERVICES, (CONT'D.)

(N)

6.23 BirchNet Value Line(continued)

B. Rates and Charges (continued)

1. Business-Monthly Recurring Charges – AT&T CLLI's (continued)\*

CLLI	BirchNet Value Line 12 Month	BirchNet Value Line 24/36 Month	CLLI	BirchNet Value Line 12 Month	BirchNet Value Line 24/36 Month
PNTHKYMA	\$64.95	\$63.95	STGRKYMA	\$64.95	\$63.95
PNVLKYMA	\$42.95	\$38.95	STNLKYMA	\$64.95	\$63.95
PRBGKYES	\$64.95	\$63.95	STONKYMA	\$64.95	\$63.95
PRTNKYES	\$64.95	\$63.95	STRGKYMA	\$64.95	\$63.95
PRVDKYMA	\$64.95	\$63.95	SWSNKYMA	\$64.95	\$63.95
PRVLKYMA	\$64.95	\$63.95	SYMSKYMA	\$42.95	\$38.95
PTRYKYMA	\$64.95	\$63.95	TRE NKYMA	\$64.95	\$63.95
RBRDKYMA	\$64.95	\$63.95	TYVLKYMA	\$64.95	\$63.95
RCMDKYMA	\$42.95	\$38.95	UTICKYMA	\$64.95	\$63.95
RLVLKYMA	\$64.95	\$63.95	VIRGKYMA	\$64.95	\$63.95
RSTRKYES	\$42.95	\$38.95	WACOKYMA	\$64.95	\$63.95
SCRMKYMA	\$64.95	\$63.95	WDBNKYMA	\$42.95	\$38.95
SDVLKYMA	\$64.95	\$63.95	WDDYKYMA	\$64.95	\$63.95
SEBRKYMA	\$64.95	\$63.95	WHBGKYMA	\$64.95	\$63.95
SHGVKYMA	\$64.95	\$63.95	WHVLKYMA	\$64.95	\$63.95
SHVLKYMA	\$42.95	\$38.95	WLBGKYMA	\$64.95	\$63.95
SLGHKYMA	\$64.95	\$63.95	WLCKKYES	\$64.95	\$63.95
SLPHKYMA	\$64.95	\$63.95	WVLKYMA	\$64.95	\$63.95
SLVSKYMA	\$64.95	\$63.95	WNCHKYMA	\$42.95	\$38.95
SNTNKYMA	\$64.95	\$63.95	WNCHKYPV	\$64.95	\$63.95
SPFDKYMA	\$64.95	\$63.95	WRFDKYMA	\$64.95	\$63.95
SRGHKYMA	\$64.95	\$63.95	WSBGKYMA	\$64.95	\$63.95
SSVLKYMA	\$64.95	\$63.95	WSPNKYMA	\$64.95	\$63.95
STCHKYMA	\$64.95	\$63.95	WTVYKYMA	\$42.95	\$38.95
STFRKYMA	\$64.95	\$63.95	WYLDKYES	\$64.95	\$63.95

2. Business Monthly Recurring Charges – Windstream Kentucky East CLLI's\*\*

CLLI	12-Month	RATES 24-Month	36-Month
UNTWKYXA	\$42.95	\$39.95	\$39.95
All other CLLI's	\$69.95	\$66.95	\$66.95

(N)

ISSUED: August 9, 2010

EFFECTIVE: August 10, 2010

Issued by: Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications, Inc.  
2300 Main St. Suite 600  
Kansas City, MO 64108

GRANDFATHERED SERVICES, (CONT'D.)

(N)

6.23 BirchNet Value Line(continued)

B. Rates and Charges (continued)

2. Birch Long Distance Rates for BirchNet Value Line:

<u>Rate Per Minute</u>	<u>Business</u>	<u>Residential</u>
In Contract Minutes	\$.069	\$.060
No Contract Minutes	\$.075	\$.075

- i. Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 50 US States, and US territories (Puerto Rico, Guam, USVI, No. Marianas, American Samoa). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.
- ii. Toll Free service is available with this product see "Toll Free Service" in a later section for rates.

C. Footnotes for BirchNet Value Line:

- (1) BirchNet Value Line includes business and residential customers.

All customers will be required to sign a 12 or 24 month term agreement. Early Termination Fees are calculated using the following formula:  $\$100 \times \text{Months Remaining (Per Location)}$   
The termination fee will apply per location on the original contract or any subsequent renewal of the contract.

- (2) Products may not be available in all CLLIs.

- (3) Long Distance Rates apply to all domestic 1+ direct dialed minutes of use. Customer may choose to use another carrier for their long distance purposes; however, declining the Birch long distance will not reduce the package monthly rate.

- (4) The availability of certain features depends on ILEC feature availability.

- (5) An additional charge will apply when adding Birch Unified Messaging or Birch Voicemail to BirchNet Value Line. There is a maximum of 3 extensions per voicemail box.

- (6) Effective upon expiration of the initial or any subsequent term, the contract discount will expire.

- (7) Call Forwarding –Busy Line and Call Forwarding-Don't answer will be provided for

(N)

ISSUED: August 9, 2010

EFFECTIVE: August 10, 2010

Issued by: Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications, Inc.  
2300 Main St. Suite 600  
Kansas City, MO 64108

customers who add a voicemail service to their BirchNet Value Line.

**Birch Communications, Inc.**  
Local Exchange Services

Kentucky Tariff No. 4

Original Page 133.5

GRANDFATHERED SERVICES, (CONT'D.)

(N)

6.23 BirchNet Value Line(continued)

C. Footnotes for BirchNet Value Line (continued)

- (8) Caller ID with Name and Number—Caller ID with Name and Number (Caller ID) enables the terminating Customer to identify the calling party by displayed name and/or number before the call is answered. Caller ID Customers must provide and connect their own compatible CPE.

Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking: (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies. The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated. Telephone calling party name and/or number (CPN) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

- (9) 36-month contract terms available. 36-month pricing is the same as the 24-month pricing.

- (10) Effective August 10, 2010 this product is no longer available for new service or sales.

- (11) All term commitment discounts will be applied on the current invoice as a discount off of standard monthly recurring charge for service.

- (12) The following products of Birch Communications of the Southeast and Birch Communications, Inc. have changed their name to BirchNet Value Line. The services and rates for each product have previously been grandfathered.

Residential Line	Basic Line
Flat Rate Business Line	Basic Access Line
Residence Line	BirchNet Value Line

(N)

ISSUED: August 9, 2010

EFFECTIVE: August 10, 2010

Issued by: Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications, Inc.  
2300 Main St. Suite 600  
Kansas City, MO 64108

GRANDFATHERED SERVICES, (CONT'D.)

BirchNet Basic Line

(N)

A. BirchNet Basic Line is equipped with:

Basic Line (1)  
Unlimited Local, Intra-LATA Long Distance  
Caller ID – Name and Number (9)  
Call Waiting  
Hunting (business only)

B. Rates and Charges

1. Business Monthly Recurring Charges – AT&T CLLI's

CLLI	BirchNet Basic Line 12 Month	BirchNet Basic Line 24/36 Month	CLLI	BirchNet Basic Line 12 Month	BirchNet Basic Line 24/36 Month
ALLNKYMA	\$69.95	\$68.95	CYDNKYMA	\$69.95	\$68.95
AURRKYMA	\$69.95	\$68.95	CYNTKYMA	\$69.95	\$68.95
BDFRKYMA	\$69.95	\$68.95	DAVLKYMA	\$46.95	\$43.95
BGDDKYMA	\$69.95	\$68.95	DIXNKYMA	\$69.95	\$68.95
BLFDKYMA	\$69.95	\$68.95	DRBOKYES	\$69.95	\$68.95
BLSPKYMA	\$69.95	\$68.95	DWSPKYES	\$69.95	\$68.95
BNLYKYMA	\$69.95	\$68.95	EDVLKYMA	\$69.95	\$68.95
BNTNKYMA	\$69.95	\$68.95	EKTNKYMA	\$69.95	\$68.95
BRGNKYMA	\$69.95	\$68.95	ELCYKYES	\$69.95	\$68.95
BRMNKYMA	\$69.95	\$68.95	EMNNKYES	\$69.95	\$68.95
BRTWKYES	\$46.95	\$43.95	EMNNKYPL	\$69.95	\$68.95
BVDMKYMA	\$69.95	\$68.95	ENSRKYMA	\$69.95	\$68.95
BWLGKYMA	\$46.95	\$43.95	ERTNKYMA	\$46.95	\$43.95
BWLGKYZV	\$69.95	\$68.95	FDCKKYES	\$69.95	\$68.95
BYVLKYMA	\$69.95	\$68.95	FDVLKYMA	\$69.95	\$68.95
CADZKYMA	\$69.95	\$68.95	FEBRKYMA	\$69.95	\$68.95
CHPLKYMA	\$69.95	\$68.95	FKLNKYMA	\$69.95	\$68.95
CLAYKYMA	\$69.95	\$68.95	FLTNTKYMA	\$69.95	\$68.95
CLHNKYMA	\$69.95	\$68.95	FNVLYKYMA	\$69.95	\$68.95
CLPTKYMA	\$69.95	\$68.95	FORDKYMA	\$69.95	\$68.95
CLTNKYES	\$69.95	\$68.95	FRDNKYMA	\$69.95	\$68.95
CMBGKYMA	\$69.95	\$68.95	FRFTKYES	\$46.95	\$43.95
CNCYKYMA	\$46.95	\$43.95	FRFTKYMA	\$46.95	\$43.95
CNTNKYMA	\$69.95	\$68.95	GBVLKYMA	\$69.95	\$68.95
CNTWKYMA	\$69.95	\$68.95	GHNTKYMA	\$69.95	\$68.95
COTNKYMA	\$69.95	\$68.95	GNVLKYMA	\$69.95	\$68.95
CRBNKYMA	\$46.95	\$43.95	GRACKYMA	\$69.95	\$68.95
CRBOKYMA	\$69.95	\$68.95	GRTWKYMA	\$46.95	\$43.95
CRLSKYMA	\$69.95	\$68.95	GTHRKYMA	\$69.95	\$68.95
CRTNKYMA	\$69.95	\$68.95	HABTKYMA	\$69.95	\$68.95

(N)

ISSUED: August 9, 2010

EFFECTIVE: August 10, 2010

Issued by: Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications, Inc.  
2300 Main St. Suite 600  
Kansas City, MO 64108

GRANDFATHERED SERVICES, (CONT'D.)

6.24 BirchNet Basic Line(continued)						(N)
B. Rates and Charges (continued)						↓
1. Monthly Recurring Charges – AT&T CLLI's (continued)						↓
CLLI	BirchNet Basic Line 12 Month	BirchNet Basic Line 24/36 Month	CLLI	BirchNet Basic Line 12 Month	BirchNet Basic Line 24/36 Month	↓
HANSKYMA	\$69.95	\$68.95	LVMRKYMA	\$69.95	\$68.95	↓
HBVLKYMA	\$69.95	\$68.95	MACEKYMA	\$69.95	\$68.95	↓
HCMNKYMA	\$69.95	\$68.95	MARNKYMA	\$69.95	\$68.95	↓
HDBGKYMA	\$69.95	\$68.95	MARTKYMA	\$69.95	\$68.95	↓
HNSNKYMA	\$46.95	\$43.95	MCCRKYMA	\$46.95	\$43.95	↓
HPVLKYMA	\$46.95	\$43.95	MCDNKYMA	\$69.95	\$68.95	↓
HRBGKYES	\$69.95	\$68.95	MCWLKYMA	\$69.95	\$68.95	↓
HRFRKYMA	\$69.95	\$68.95	MDBOKYMA	\$46.95	\$43.95	↓
HRLNKYMA	\$69.95	\$68.95	MDVIKYMA	\$46.95	\$43.95	↓
HWVLKYMA	\$69.95	\$68.95	MGFDKYMA	\$69.95	\$68.95	↓
INEZKYMA	\$69.95	\$68.95	MGTWKYMA	\$69.95	\$68.95	↓
ISLDKYMA	\$69.95	\$68.95	MLBGKYMA	\$69.95	\$68.95	↓
JCSNKYMA	\$69.95	\$68.95	MLTNKYMA	\$69.95	\$68.95	↓
JNCYKYMA	\$69.95	\$68.95	MRGPKYMA	\$69.95	\$68.95	↓
KKVLKYMA	\$69.95	\$68.95	MRRYKYMA	\$46.95	\$43.95	↓
LBJTKYMA	\$69.95	\$68.95	MTEDKYMA	\$69.95	\$68.95	↓
LFYTKYMA	\$69.95	\$68.95	MTSTKYMA	\$69.95	\$68.95	↓
LGRNKYES	\$69.95	\$68.95	MYFDKYMA	\$46.95	\$43.95	↓
LOUSKYES	\$46.95	\$43.95	MYVLKYMA	\$46.95	\$43.95	↓
LRBGKYMA	\$69.95	\$68.95	NEBOKYMA	\$69.95	\$68.95	↓
LSVLKY26	\$46.95	\$43.95	NEONKYES	\$69.95	\$68.95	↓
LSVLKYAN	\$46.95	\$43.95	NRVLKYMA	\$69.95	\$68.95	↓
LSVLKYAP	\$46.95	\$43.95	NWHNKYMA	\$69.95	\$68.95	↓
LSVLKYBE	\$46.95	\$43.95	OKGVKYES	\$46.95	\$43.95	↓
LSVLKYBR	\$46.95	\$43.95	OWBOKYMA	\$46.95	\$43.95	↓
LSVLKYCW	\$46.95	\$43.95	OWTNKYMA	\$69.95	\$68.95	↓
LSVLKYFC	\$46.95	\$43.95	PARSKYMA	\$69.95	\$68.95	↓
LSVLKYHA	\$46.95	\$43.95	PDCHKYIP	\$46.95	\$43.95	↓
LSVLKYJT	\$46.95	\$43.95	PDCHKYLO	\$46.95	\$43.95	↓
LSVLKYOA	\$46.95	\$43.95	PDCHKYMA	\$46.95	\$43.95	↓
LSVLKYSH	\$46.95	\$43.95	PDCHKYRL	\$46.95	\$43.95	↓
LSVLKYSL	\$46.95	\$43.95	PIVLKYMA	\$69.95	\$68.95	↓
LSVLKYSM	\$46.95	\$43.95	PKVLKYGV	\$46.95	\$43.95	↓
LSVLKYTS	\$46.95	\$43.95	PKVLKYMA	\$46.95	\$43.95	↓
LSVLKYVS	\$46.95	\$43.95	PKVLKYMT	\$69.95	\$68.95	↓
LSVLKYWE	\$46.95	\$43.95	PLRGKYMA	\$69.95	\$68.95	↓
LSVMKYCY	\$46.95	\$43.95	PMBRKYMA	\$69.95	\$68.95	(N)

ISSUED: August 9, 2010

EFFECTIVE: August 10, 2010

Issued by: Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications, Inc.  
2300 Main St. Suite 600  
Kansas City, MO 64108

GRANDFATHERED SERVICES, (CONT'D.)

(N)

### 6.24 BirchNet Basic Line(continued)

### B. Rates and Charges (continued)

1. Monthly Recurring Charges – AT&T CLLI's (continued)\*

	BirchNet	BirchNet		BirchNet	BirchNet
	Basic Line	Basic Line	CLLI	Basic Line	Basic Line
CLLI	12 Month	24/36 Month		12 Month	24/36 Month
PNTHKYMA	\$69.95	\$68.95	STFRKYMA	\$69.95	\$68.95
PNVLKYMA	\$46.95	\$43.95	STGRKYMA	\$69.95	\$68.95
PRBGKYES	\$69.95	\$68.95	STNLKYMA	\$69.95	\$68.95
PRTNKYES	\$69.95	\$68.95	STONKYMA	\$69.95	\$68.95
PRVDKYMA	\$69.95	\$68.95	STRGKYMA	\$69.95	\$68.95
PRVLKYMA	\$69.95	\$68.95	SWSNKYMA	\$69.95	\$68.95
PTRYKYMA	\$69.95	\$68.95	SYMSKYMA	\$46.95	\$43.95
RBRDKYMA	\$69.95	\$68.95	TRE NKYMA	\$69.95	\$68.95
RCMDKYMA	\$46.95	\$43.95	TYVLKYMA	\$69.95	\$68.95
RLVLKYMA	\$69.95	\$68.95	UTICKYMA	\$69.95	\$68.95
RSTRKYES	\$46.95	\$43.95	VIRGKYMA	\$69.95	\$68.95
SCRMKYMA	\$69.95	\$68.95	WACOKYMA	\$69.95	\$68.95
SDVLKYMA	\$69.95	\$68.95	WDDYKYMA	\$69.95	\$68.95
SEBRKYMA	\$69.95	\$68.95	WHBGKYMA	\$69.95	\$68.95
SHGVKYMA	\$69.95	\$68.95	WHVLKYMA	\$69.95	\$68.95
SHVLKYMA	\$46.95	\$43.95	WLBGKYMA	\$69.95	\$68.95
SLGHKYMA	\$69.95	\$68.95	WLCKKYES	\$69.95	\$68.95
SLPHKYMA	\$69.95	\$68.95	WLVLKYMA	\$69.95	\$68.95
SLVSKYMA	\$69.95	\$68.95	WNCHKYMA	\$46.95	\$43.95
SNTNKYMA	\$69.95	\$68.95	WNCHKYPV	\$69.95	\$68.95
SPFDKYMA	\$69.95	\$68.95	WRFDKYMA	\$69.95	\$68.95
SRGHKYMA	\$69.95	\$68.95	WSBGKYMA	\$69.95	\$68.95
SSVLKYMA	\$69.95	\$68.95	WSPNKYMA	\$69.95	\$68.95
STCHKYMA	\$69.95	\$68.95	WTVYKYMA	\$46.95	\$43.95

**2. Monthly Recurring Charges – Windstream Kentucky East CLI's\*\***

	RATES		
CLLI	<u>12-Month</u>	<u>24-Month</u>	<u>36-Month</u>
UNTWKYXA	\$51.95	\$48.95	\$48.95
All other CLLI's	\$84.95	\$81.95	\$81.95

 $(N)$ 

ISSUED: August 9, 2010

EFFECTIVE: August 10, 2010

Issued by: Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications, Inc.  
2300 Main St. Suite 600  
Kansas City, MO 64108

GRANDFATHERED SERVICES, (CONT'D.)

(N)

6.24 BirchNet Basic Line(continued)

B. Rates and Charges (continued)

3. Long Distance Rates for BirchNet Basic Line:

<u>Per Minute Rate</u>	<u>Business</u>	<u>Residential</u>
In Contract Minutes	\$.049	\$.060
No Contract Minutes	\$.075	\$.075

ong distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 50 US States, and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

- b. Toll Free service is available with this product see "Toll Free Service" in a later section for rates.

C. Footnotes for BirchNet Basic Line:

- (1) BirchNet Basic Line includes both business and residential customers. All customers will be required to sign a 12, 24 or 36 month term agreement. Early Termination Fees are calculated using the following formula:  $\$100 \times \text{Months Remaining (Per Location)}$ . The termination penalty will apply per location on the original contract or any subsequent renewal of the contract.
- (2) Customers may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate. If more features are chosen with the BirchNet Basic Line bundle, standard rates will apply.
- (3) The availability of certain features depends on ILEC feature availability and products may not be available in all CLLIs.
- (4) Some features are only available to only residential customers and some to only business.
- (5) Long Distance Rates apply to all domestic 1+ direct dialed minutes of use. Customer may choose to use another carrier for their long distance purposes; however, declining the Birch long distance will not reduce the package monthly rate.
- (6) An additional charge will apply when adding Birch Unified Messaging or Birch Voicemail to BirchNet Basic. There is a maximum of 3 extensions per voicemail box.
- (7) All term commitment discounts will be applied on the current invoice as a discount off of the standard monthly recurring charge for service.
- (8) Effective August 10, 2010 this service is not available for new sales.

ISSUED: August 9, 2010

EFFECTIVE: August 10, 2010

Issued by: Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications, Inc.  
2300 Main St. Suite 600  
Kansas City, MO 64108



GRANDFATHERED SERVICES, (CONT'D.)

6.24 BirchNet Basic Line(continued)

(N)

C. Footnotes for BirchNet Basic Line

(9) Effective upon expiration of the initial or any subsequent term, the contract discount will expire.

(10) The following products of Birch Communications of the Southeast and Birch Communications Inc. have changed their name to BirchNet Basic Line. The services and rates for each product have previously been grandfathered.

Home Connection  
Business Plus Service  
BirchNet Basic Line  
Basic Connections  
Access Complete Local  
Access Spectrum Plus Service  
Basic Line  
Business Line

6.25 BirchNet Basic Plus

BirchNet Basic Plus is equipped with:

Dialtone Line (1)  
Unlimited Local, Intra-LATA Long Distance  
Anonymous Call Rejection, per line  
Call Block (Business Only)  
Call Forwarding (Business Lines Only)  
Call Forwarding Busy Line  
Call Forwarding Don't Answer  
Call Return  
Call Return Blocking (Residential Lines Only)  
Call Selector  
Call Tracing  
Call Waiting  
Caller ID (Business Lines Only)  
Caller ID Blocking (Residential Lines Only)  
Caller ID Deluxe  
Calling number delivery blocking, per line (Business Lines Only)  
Collect Call Blocking (Residential Lines Only)  
Distinctive Ringing Service  
Enhanced Caller ID (Business Only) / Call Waiting Deluxe (Residential Only)  
International Blocking (Residential Lines Only)  
Hunting (Business Lines Only)  
Preferred Call Forwarding (Business Lines Only)  
Remote Access – Call Forwarding Variable  
Repeat Dialing  
Repeat Dialing Blocking (Residential Lines Only)  
Selective Class of Call Screening (Business Lines Only)  
Speed Calling  
Third Party Blocking (Residential Lines Only)  
Three-Way Calling  
900/976 Blocking (Residential Lines Only)

ISSUED: August 9, 2010

EFFECTIVE: August 10, 2010

Issued by: Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications, Inc.  
2300 Main St. Suite 600  
Kansas City, MO 64108

GRANDFATHERED SERVICES, (CONT'D.)

6.25 BirchNet Basic Plus(continued)

(N)

B. Rates and Charges

1. Business Monthly Recurring Charges – AT&T CLLI's

CLLI	BirchNet Basic Plus 12 Month	BirchNet Basic Plus 24/36 Month	CLLI	BirchNet Basic Plus 12 Month	BirchNet Basic Plus 24/36 Month
ALLNKYMA	\$69.95	\$68.95	EMNNKYES	\$69.95	\$68.95
AURRKYMA	\$69.95	\$68.95	EMNNKYPL	\$69.95	\$68.95
BDFRKYMA	\$69.95	\$68.95	ENSRYMA	\$69.95	\$68.95
BGDDKYMA	\$69.95	\$68.95	ERTNKYMA	\$46.95	\$43.95
BLFDKYMA	\$69.95	\$68.95	FDCKKYES	\$69.95	\$68.95
BLSPKYMA	\$69.95	\$68.95	FDVLKYMA	\$69.95	\$68.95
BNLYKYMA	\$69.95	\$68.95	FEBRKYMA	\$69.95	\$68.95
BNTNKYMA	\$69.95	\$68.95	FKLNKYMA	\$69.95	\$68.95
BRGNKYMA	\$69.95	\$68.95	FLTNKYMA	\$69.95	\$68.95
BRMKNKYMA	\$69.95	\$68.95	FNVLYKYMA	\$69.95	\$68.95
BRTWKYES	\$46.95	\$43.95	FORDKYMA	\$69.95	\$68.95
BVDMKYMA	\$69.95	\$68.95	FRDNKYMA	\$69.95	\$68.95
BWLGKYMA	\$46.95	\$43.95	FRFTKYES	\$46.95	\$43.95
BWLGKYRV	\$69.95	\$68.95	FRFTKYMA	\$46.95	\$43.95
BYVLKYMA	\$69.95	\$68.95	GBVLKYMA	\$69.95	\$68.95
CADZKYMA	\$69.95	\$68.95	GHNTKYMA	\$69.95	\$68.95
CHPLKYMA	\$69.95	\$68.95	GNVLKYMA	\$69.95	\$68.95
CLAYKYMA	\$69.95	\$68.95	GRACKYMA	\$69.95	\$68.95
CLHNKYMA	\$69.95	\$68.95	GRTWKYMA	\$46.95	\$43.95
CLPTKYMA	\$69.95	\$68.95	GTHRKYMA	\$69.95	\$68.95
CLTNKYES	\$69.95	\$68.95	HABTKYMA	\$69.95	\$68.95
CMBGKYMA	\$69.95	\$68.95	HANSKYMA	\$69.95	\$68.95
CNCYKYMA	\$46.95	\$43.95	HBVLKYMA	\$69.95	\$68.95
CNTNKYMA	\$69.95	\$68.95	HCMNKYMA	\$69.95	\$68.95
CNTWKYMA	\$69.95	\$68.95	HDBGKYMA	\$69.95	\$68.95
COTNKYMA	\$69.95	\$68.95	HNSNKYMA	\$46.95	\$43.95
CRBNKYMA	\$46.95	\$43.95	HPVLKYMA	\$46.95	\$43.95
CRBOKYMA	\$69.95	\$68.95	HRBGKYES	\$69.95	\$68.95
CRLSKYMA	\$69.95	\$68.95	HRFRKYMA	\$69.95	\$68.95
CRTNKYMA	\$69.95	\$68.95	HRLNKYMA	\$69.95	\$68.95
CYDNKYMA	\$69.95	\$68.95	HWVLKYMA	\$69.95	\$68.95
CYNTKYMA	\$69.95	\$68.95	INEZKYMA	\$69.95	\$68.95
DAVLKYMA	\$46.95	\$43.95	ISLDKYMA	\$69.95	\$68.95
DIXNKYMA	\$69.95	\$68.95	JCSNKYMA	\$69.95	\$68.95
DRBOKYES	\$69.95	\$68.95	JNCYKYMA	\$69.95	\$68.95
DWSPKYES	\$69.95	\$68.95	KKVLKYMA	\$69.95	\$68.95
EDVLKYMA	\$69.95	\$68.95	LBJTKYMA	\$69.95	\$68.95
EKTNKYMA	\$69.95	\$68.95	LFYTKYMA	\$69.95	\$68.95
ELCYKYES	\$69.95	\$68.95	LGRNKYES	\$69.95	\$68.95

(N)

ISSUED: August 9, 2010

EFFECTIVE: August 10, 2010

Issued by: Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications, Inc.  
2300 Main St. Suite 600  
Kansas City, MO 64108

GRANDFATHERED SERVICES, (CONT'D.)

(N)

6.25 BirchNet Basic Plus(continued)

B. Rates and Charges

1. Business Monthly Recurring Charges – AT&T CLLI's

CLLI	BirchNet Basic Plus 12 Month	BirchNet Basic Plus 24/36 Month	CLLI	BirchNet Basic Plus 12 Month	BirchNet Basic Plus 24/36 Month
LOUSKYES	\$46.95	\$43.95	NRVLKYMA	\$69.95	\$68.95
LRBGKYMA	\$69.95	\$68.95	NWHNKYMA	\$69.95	\$68.95
LSVLKY26	\$46.95	\$43.95	OKGVKYES	\$46.95	\$43.95
LSVLKYAN	\$46.95	\$43.95	OWBOKYMA	\$46.95	\$43.95
LSVLKYAP	\$46.95	\$43.95	OWTNKYMA	\$69.95	\$68.95
LSVLKYBE	\$46.95	\$43.95	PARSKYMA	\$69.95	\$68.95
LSVLKYBR	\$46.95	\$43.95	PDCHKYIP	\$46.95	\$43.95
LSVLKYCW	\$46.95	\$43.95	PDCHKYLO	\$46.95	\$43.95
LSVLKYFC	\$46.95	\$43.95	PDCHKYMA	\$46.95	\$43.95
LSVLKYHA	\$46.95	\$43.95	PDCHKYRL	\$46.95	\$43.95
LSVLKYJT	\$46.95	\$43.95	PIVLKYMA	\$69.95	\$68.95
LSVLKYOA	\$46.95	\$43.95	PKVLKYGV	\$46.95	\$43.95
LSVLKYSH	\$46.95	\$43.95	PKVLKYMA	\$46.95	\$43.95
LSVLKYSL	\$46.95	\$43.95	PKVLKYMT	\$69.95	\$68.95
LSVLKYSM	\$46.95	\$43.95	PLRGKYMA	\$69.95	\$68.95
LSVLKYTS	\$46.95	\$43.95	PMBRKYMA	\$69.95	\$68.95
LSVLKYVS	\$46.95	\$43.95	PNTHKYMA	\$69.95	\$68.95
LSVLKYWE	\$46.95	\$43.95	PNVLKYMA	\$46.95	\$43.95
LSVMKYCY	\$46.95	\$43.95	PRBGKYES	\$69.95	\$68.95
LVMRKYMA	\$69.95	\$68.95	PRTNKYES	\$69.95	\$68.95
MACEKYMA	\$69.95	\$68.95	PRVDKYMA	\$69.95	\$68.95
MARNKYMA	\$69.95	\$68.95	PRVLKYMA	\$69.95	\$68.95
MARTKYMA	\$69.95	\$68.95	PTRYKYMA	\$69.95	\$68.95
MCCRKYMA	\$46.95	\$43.95	RBRDKYMA	\$69.95	\$68.95
MCDNKYMA	\$69.95	\$68.95	RCMDKYMA	\$46.95	\$43.95
MCWLKYMA	\$69.95	\$68.95	RLVLKYMA	\$69.95	\$68.95
MDBOKYMA	\$46.95	\$43.95	RSTRKYES	\$46.95	\$43.95
MDVIKYMA	\$46.95	\$43.95	SCRMKYMA	\$69.95	\$68.95
MGFDKYMA	\$69.95	\$68.95	SDVLKYMA	\$69.95	\$68.95
MGTWKYMA	\$69.95	\$68.95	SEBRKYMA	\$69.95	\$68.95
MLBGKYMA	\$69.95	\$68.95	SHGVKYMA	\$69.95	\$68.95
MLTNKYMA	\$69.95	\$68.95	SHVLKYMA	\$46.95	\$43.95
MRGPKYMA	\$69.95	\$68.95	SLGHKYMA	\$69.95	\$68.95
MRRYKYMA	\$46.95	\$43.95	SLPHKYMA	\$69.95	\$68.95
MTEDKYMA	\$69.95	\$68.95	SLVSKYMA	\$69.95	\$68.95
MTSTKYMA	\$69.95	\$68.95	SNTNKYMA	\$69.95	\$68.95
MYFDKYMA	\$46.95	\$43.95	SPFDKYMA	\$69.95	\$68.95
MYVLKYMA	\$46.95	\$43.95	SRGHKYMA	\$69.95	\$68.95
NEBOKYMA	\$69.95	\$68.95	SSVLKYMA	\$69.95	\$68.95
NEONKYES	\$69.95	\$68.95	STCHKYMA	\$69.95	\$68.95

(N)

ISSUED: August 9, 2010

EFFECTIVE: August 10, 2010

Issued by: Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications, Inc.  
2300 Main St. Suite 600  
Kansas City, MO 64108

GRANDFATHERED SERVICES, (CONT'D.)

6.25 BirchNet Basic Plus(continued)

B. Rates and Charges

1. Business Monthly Recurring Charges – AT&T CLLI's

CLLI	BirchNet Basic Plus 12 Month	BirchNet Basic Line 24/36 Month	CLLI	BirchNet Basic Plus 12 Month	BirchNet Basic Plus 24/36 Month
STFRKYMA	\$69.95	\$68.95	WHBGKYMA	\$69.95	\$68.95
STGRKYMA	\$69.95	\$68.95	WHVLKYMA	\$69.95	\$68.95
STNLKYMA	\$69.95	\$68.95	WLBGKYMA	\$69.95	\$68.95
STONKYMA	\$69.95	\$68.95	WLCKKYES	\$69.95	\$68.95
STRGKYMA	\$69.95	\$68.95	WLVLKYMA	\$69.95	\$68.95
SWSN KYMA	\$69.95	\$68.95	WNCHKYMA	\$46.95	\$43.95
SYMSKYMA	\$46.95	\$43.95	WNCHKYPV	\$69.95	\$68.95
TRE NKYMA	\$69.95	\$68.95	WRFDKYMA	\$69.95	\$68.95
TYVLKYMA	\$69.95	\$68.95	WSBGKYMA	\$69.95	\$68.95
UTICKYMA	\$69.95	\$68.95	WSPNKYMA	\$69.95	\$68.95
VIRGKYMA	\$69.95	\$68.95	WTVYKYMA	\$46.95	\$43.95
WACOKYMA	\$69.95	\$68.95			
WDDYKYMA	\$69.95	\$68.95			

2. Business - Monthly Recurring Charges – Windstream Kentucky East CLLI's\*\*

CLLI	RATES		
	12-Month	24-Month	36-Month
UNTWKYXA	\$51.95	\$48.95	\$48.95
All other CLLI's	\$84.95	\$81.95	\$81.95

3. Birch Long Distance Rates for BirchNet Basic Plus:

Per Minute Rate	Business	Residential
In Contract Minutes	\$.049	\$.060
No Contract Minutes	\$.075	\$.075

a. Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 50 US States, and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

b. Toll Free service is available with this product see "Toll Free Service".

ISSUED: August 9, 2010

EFFECTIVE: August 10, 2010

Issued by: Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications, Inc.  
2300 Main St. Suite 600  
Kansas City, MO 64108

GRANDFATHERED SERVICES, (CONT'D.)

### 6.25 BirchNet Basic Plus(continued)

### C. Footnotes for BirchNet Basic Plus:

1. BirchNet Basic Plus applies to business and residential customers.
  - All customers will be required to sign a 12, 24 or 36 month term agreement.
  - Early Termination Fees are calculated using the following formula:  
 $\$50 \times \text{Months Remaining (Per Location)}$
  - The early termination fee will apply per location on the original term agreement or any subsequent renewal of the term agreement.

**This rate is inclusive of the Cancel Call Waiting option where available.**

2. Customers may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate. If more features are chosen with the BirchNet Basic Plus bundle, standard rates located in section will apply.

3. The availability of certain features is dependent on ILEC feature availability.

Some features are only available to residential customers.

Some features are only available to business customers.  
Product may not be available in all CLLIs.

4. Long Distance Rates apply to all domestic 1+ direct dialed minutes of use.

Customer may choose to use another carrier for their long distance purposes; however, declining the Birch long distance will not reduce the package monthly rate.

4. An additional charge will apply when adding Birch Unified Messaging or Birch Voicemail to BirchNet Basic Plus. There is a maximum of 3 extensions per voicemail box. Call Forwarding –Busy Line and Call Forwarding-Don't answer will be provided for customers who add a voicemail service to their BirchNet Basic Plus.

ISSUED: August 9, 2010

EFFECTIVE: August 10, 2010

Issued by: Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications, Inc.  
2300 Main St. Suite 600  
Kansas City, MO 64108

GRANDFATHERED SERVICES, (CONT'D.)

6.25 BirchNet Basic Plus(continued)

- (5) Caller ID with Name and Number—Caller ID with Name and Number (Caller ID) enables the terminating Customer to identify the calling party by displayed name and/or number before the call is answered. Caller ID Customers must provide and connect their own compatible CPE.

Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking; (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies. The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated. Telephone calling party name and/or number (CPN) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

- (6) Call Forwarding—Busy Line and Call Forwarding-Don't answer will be provided for customers who add a voicemail service to their BirchNet Basic Plus.
- (7) Residential pricing is equal to Home Connection.
- (8) All term commitment discounts will be applied on the current invoice as a discount off of the standard monthly recurring charge for service.
- (9) Effective upon expiration of the initial or any subsequent term, the contract discount will expire.
- (10) Effective August 10, 2010, this product is grandfathered and no longer available for new sales.
- (11) The following products of Birch Communications of the Southeast and Birch Communications Inc. have changed their name to BirchNet Basic Plus. The services and rates for each product have previously been grandfathered.

Home Connection Plus  
BirchNet Basic Plus  
All Access Lite Package  
Basic Line with Features  
Complete Choice Plan

ISSUED: August 9, 2010

EFFECTIVE: August 10, 2010

Issued by: Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications, Inc.  
2300 Main St. Suite 600  
Kansas City, MO 64108

GRANDFATHERED SERVICES, (CONT'D.)

(N)

6.26 BirchNet Essentials

A. BirchNet Essentials is equipped with:

Basic Line (1)  
Unlimited Features (2)  
Hunting (business only)  
Unlimited Local Intra-LATA Long Distance  
200 Minutes of Domestic Inter-LATA Long Distance (6)

B. Rates and Charges

1. Business - Monthly Recurring Charges – AT&T CLLI's

CLLI	BirchNet Essentials 12 Month	BirchNet Essentials 24 Month	BirchNet Essentials 36 Month	CLLI	BirchNet Essentials 12 Month	BirchNet Essentials 24 Month	BirchNet Essentials 36 Month
ALLNKYMA	\$72.95	\$70.95	\$70.95	CRBOKYMA	\$72.95	\$70.95	\$70.95
AURRKYMA	\$72.95	\$70.95	\$70.95	CRLSKYMA	\$72.95	\$70.95	\$70.95
BDFRKYMA	\$72.95	\$70.95	\$70.95	CRTNKYMA	\$72.95	\$70.95	\$70.95
BGDDKYMA	\$72.95	\$70.95	\$70.95	CYDNKYMA	\$72.95	\$70.95	\$70.95
BLFDKYMA	\$72.95	\$70.95	\$70.95	CYNTKYMA	\$72.95	\$70.95	\$70.95
BLSPKYMA	\$72.95	\$70.95	\$70.95	DAVLKYMA	\$48.95	\$46.95	\$39.95
BNLYKYMA	\$72.95	\$70.95	\$70.95	DIXNKYMA	\$72.95	\$70.95	\$70.95
BNTNKYMA	\$72.95	\$70.95	\$70.95	DRBOKYES	\$72.95	\$70.95	\$70.95
BRGNKYMA	\$72.95	\$70.95	\$70.95	DWSPKYES	\$72.95	\$70.95	\$70.95
BRMNKYMA	\$72.95	\$70.95	\$70.95	EDVLKYMA	\$72.95	\$70.95	\$70.95
BRTWKYES	\$48.95	\$46.95	\$46.95	EKTNKYMA	\$72.95	\$70.95	\$70.95
BVDMKYMA	\$72.95	\$70.95	\$70.95	ELCYKYES	\$72.95	\$70.95	\$70.95
BWLGKYMA	\$48.95	\$46.95	\$46.95	EMNNKYES	\$72.95	\$70.95	\$70.95
BWLGKYRV	\$72.95	\$70.95	\$70.95	EMNNKYPL	\$72.95	\$70.95	\$70.95
BYVLKYMA	\$72.95	\$70.95	\$70.95	ENSRKYMA	\$72.95	\$70.95	\$70.95
CADZKYMA	\$72.95	\$70.95	\$70.95	ERTNKYMA	\$48.95	\$46.95	\$46.95
CHPLKYMA	\$72.95	\$70.95	\$70.95	FDCKKYES	\$72.95	\$70.95	\$70.95
CLAYKYMA	\$72.95	\$70.95	\$70.95	FDVLKYMA	\$72.95	\$70.95	\$70.95
CLHNKYMA	\$72.95	\$70.95	\$70.95	FEBRKYMA	\$72.95	\$70.95	\$70.95
CLPTKYMA	\$72.95	\$70.95	\$70.95	FKLNKYMA	\$72.95	\$70.95	\$70.95
CLTNKYES	\$72.95	\$70.95	\$70.95	FLTNKYMA	\$72.95	\$70.95	\$70.95
CMBGKYMA	\$72.95	\$70.95	\$70.95	FNVLYKYMA	\$72.95	\$70.95	\$70.95
CNCYKYMA	\$48.95	\$46.95	\$46.95	FORDKYMA	\$72.95	\$70.95	\$70.95
CNTNKYMA	\$72.95	\$70.95	\$70.95	FRDNKYMA	\$72.95	\$70.95	\$70.95
CNTWKYMA	\$72.95	\$70.95	\$70.95	FRFTKYES	\$48.95	\$46.95	\$46.95
COTNKYMA	\$72.95	\$70.95	\$70.95	FRFTKYMA	\$48.95	\$46.95	\$46.95
CRBNKYMA	\$48.95	\$46.95	\$46.95	GBVLKYMA	\$72.95	\$70.95	\$70.95

ISSUED: August 9, 2010

EFFECTIVE: August 10, 2010

Issued by: Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications, Inc.  
2300 Main St. Suite 600  
Kansas City, MO 64108

GRANDFATHERED SERVICES, (CONT'D.)

(N)

6.26 BirchNet Essentials(continued)

B. Rates and Charges (continued)

1. Monthly Recurring Charges – AT&T CLLI's (continued)

CLLI	BirchNet Essentials 12 Month	BirchNet Essentials 24 Month	BirchNet Essentials 36 Month	CLLI	BirchNet Essentials 12 Month	BirchNet Essentials 24 Month	BirchNet Essentials 36 Month
GHNTKYMA	\$72.95	\$70.95	\$70.95	LSVLKYOA	\$48.95	\$46.95	\$46.95
GNVLKYMA	\$72.95	\$70.95	\$70.95	LSVLKYSH	\$48.95	\$46.95	\$39.95
GRACKYMA	\$72.95	\$70.95	\$70.95	LSVLKYSL	\$48.95	\$46.95	\$39.95
GRTWKYMA	\$48.95	\$46.95	\$46.95	LSVLKYSM	\$48.95	\$46.95	\$39.95
GTHRKYMA	\$72.95	\$70.95	\$70.95	LSVLKYTS	\$48.95	\$46.95	\$39.95
HABTKYMA	\$72.95	\$70.95	\$70.95	LSVLKYVS	\$48.95	\$46.95	\$46.95
HANSKYMA	\$72.95	\$70.95	\$70.95	LSVLKYWE	\$48.95	\$46.95	\$39.95
HBVLKYMA	\$72.95	\$70.95	\$70.95	LSVMKYCY	\$48.95	\$46.95	\$39.95
HCMNKYMA	\$72.95	\$70.95	\$70.95	LVMRKYMA	\$72.95	\$70.95	\$70.95
HDBGKYMA	\$72.95	\$70.95	\$70.95	MACEKYMA	\$72.95	\$70.95	\$70.95
HNSNKYMA	\$48.95	\$46.95	\$46.95	MARNKYMA	\$72.95	\$70.95	\$70.95
HPVLKYMA	\$48.95	\$46.95	\$46.95	MARTKYMA	\$72.95	\$70.95	\$70.95
HRBGKYES	\$72.95	\$70.95	\$70.95	MCCRKYMA	\$48.95	\$46.95	\$46.95
HRFRKYMA	\$72.95	\$70.95	\$70.95	MCDNKYMA	\$72.95	\$70.95	\$70.95
HRLNKYMA	\$72.95	\$70.95	\$70.95	MCWLKYMA	\$72.95	\$70.95	\$70.95
HWVLKYMA	\$72.95	\$70.95	\$70.95	MDBOKYMA	\$48.95	\$46.95	\$46.95
INEZKYMA	\$72.95	\$70.95	\$70.95	MDVIKYMA	\$48.95	\$46.95	\$46.95
ISLDKYMA	\$72.95	\$70.95	\$70.95	MGFDKYMA	\$72.95	\$70.95	\$70.95
JCSNKYMA	\$72.95	\$70.95	\$70.95	MGTWKYMA	\$72.95	\$70.95	\$70.95
JNCYKYMA	\$72.95	\$70.95	\$70.95	MLBGKYMA	\$72.95	\$70.95	\$70.95
KKVLKYMA	\$72.95	\$70.95	\$70.95	MLTNKYMA	\$72.95	\$70.95	\$70.95
LBJTKYMA	\$72.95	\$70.95	\$70.95	MRGPKYMA	\$72.95	\$70.95	\$70.95
LFYTKYMA	\$72.95	\$70.95	\$70.95	MRRYKYMA	\$48.95	\$46.95	\$46.95
LGRNKYES	\$72.95	\$70.95	\$70.95	MTEDKYMA	\$72.95	\$70.95	\$70.95
LOUSKYES	\$48.95	\$46.95	\$46.95	MTSTKYMA	\$72.95	\$70.95	\$70.95
LRBGKYMA	\$72.95	\$70.95	\$70.95	MYFDKYMA	\$48.95	\$46.95	\$46.95
LSVLKY26	\$48.95	\$46.95	\$39.95	MYVLKYMA	\$48.95	\$46.95	\$39.95
LSVLKYAN	\$48.95	\$46.95	\$39.95	NEBOKYMA	\$72.95	\$70.95	\$70.95
LSVLKYAP	\$48.95	\$46.95	\$39.95	NEONKYES	\$72.95	\$70.95	\$70.95
LSVLKYBE	\$48.95	\$46.95	\$39.95	NRVLKYMA	\$72.95	\$70.95	\$70.95
LSVLKYBR	\$48.95	\$46.95	\$39.95	NWHNKYMA	\$72.95	\$70.95	\$70.95
LSVLKYCW	\$48.95	\$46.95	\$46.95	OKGVKYES	\$48.95	\$46.95	\$46.95
LSVLKYFC	\$48.95	\$46.95	\$46.95	OWBOKYMA	\$48.95	\$46.95	\$39.95
LSVLKYHA	\$48.95	\$46.95	\$46.95	OWTNKYMA	\$72.95	\$70.95	\$70.95
LSVLKYJT	\$48.95	\$46.95	\$46.95	PARSKYMA	\$72.95	\$70.95	\$70.95

(N)

ISSUED: August 9, 2010

EFFECTIVE: August 10, 2010

Issued by: Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications, Inc.  
2300 Main St. Suite 600  
Kansas City, MO 64108



GRANDFATHERED SERVICES, (CONT'D.)

6.26 BirchNet Essentials(continued)

(N)

B. Rates and Charges (continued)

1. Monthly Recurring Charges – AT&T CLLI's (continued)\*

CLLI	BirchNet Essentials 12 Month	BirchNet Essentials 24 Month	BirchNet Essentials 36 Month	CLLI	BirchNet Essentials 12 Month	BirchNet Essentials 24 Month	BirchNet Essentials 36 Month
PDCHKYIP	\$48.95	\$46.95	\$46.95	SPFDKYMA	\$72.95	\$70.95	\$70.95
PDCHKYLO	\$48.95	\$46.95	\$46.95	SRGHKYMA	\$72.95	\$70.95	\$70.95
PDCHKYMA	\$48.95	\$46.95	\$39.95	SSVLKYMA	\$72.95	\$70.95	\$70.95
PDCHKYRL	\$48.95	\$46.95	\$46.95	STCHKYMA	\$72.95	\$70.95	\$70.95
PIVLKYMA	\$72.95	\$70.95	\$70.95	STFRKYMA	\$72.95	\$70.95	\$70.95
PKVLKYGV	\$48.95	\$46.95	\$46.95	STGRKYMA	\$72.95	\$70.95	\$70.95
PKVLKYMA	\$48.95	\$46.95	\$46.95	STNLKYMA	\$72.95	\$70.95	\$70.95
PKVLKYMT	\$72.95	\$70.95	\$70.95	STONKYMA	\$72.95	\$70.95	\$70.95
PLRGKYMA	\$72.95	\$70.95	\$70.95	STRGKYMA	\$72.95	\$70.95	\$70.95
PMBRKYMA	\$72.95	\$70.95	\$70.95	SWSNKYMA	\$72.95	\$70.95	\$70.95
PNTHKYMA	\$72.95	\$70.95	\$70.95	SYMSKYMA	\$48.95	\$46.95	\$46.95
PNVLKYMA	\$48.95	\$46.95	\$46.95	TRE NKYMA	\$72.95	\$70.95	\$70.95
PRBGKYES	\$72.95	\$70.95	\$70.95	TYVLKYMA	\$72.95	\$70.95	\$70.95
PRTNKYES	\$72.95	\$70.95	\$70.95	UTICKYMA	\$72.95	\$70.95	\$70.95
PRVDKYMA	\$72.95	\$70.95	\$70.95	VIRGKYMA	\$72.95	\$70.95	\$70.95
PRVLKYMA	\$72.95	\$70.95	\$70.95	WACOKYMA	\$72.95	\$70.95	\$70.95
PTRYKYMA	\$72.95	\$70.95	\$70.95	WDBNKYMA	\$48.95	\$46.95	\$46.95
RBRDKYMA	\$72.95	\$70.95	\$70.95	WDDYKYMA	\$72.95	\$70.95	\$70.95
RCMDKYMA	\$48.95	\$46.95	\$46.95	WHBGKYMA	\$72.95	\$70.95	\$70.95
RLVLKYMA	\$72.95	\$70.95	\$70.95	WHVLKYMA	\$72.95	\$70.95	\$70.95
RSTRKYES	\$48.95	\$46.95	\$46.95	WLBGKYMA	\$72.95	\$70.95	\$70.95
SCRMKYMA	\$72.95	\$70.95	\$70.95	WLCKKYES	\$72.95	\$70.95	\$70.95
SDVLKYMA	\$72.95	\$70.95	\$70.95	WLVLKYMA	\$72.95	\$70.95	\$70.95
SEBRKYMA	\$72.95	\$70.95	\$70.95	WNCHKYMA	\$48.95	\$46.95	\$46.95
SHGVKYMA	\$72.95	\$70.95	\$70.95	WNCHKYPV	\$72.95	\$70.95	\$70.95
SHVLKYMA	\$48.95	\$46.95	\$46.95	WRFDKYMA	\$72.95	\$70.95	\$70.95
SLGHKYMA	\$72.95	\$70.95	\$70.95	WSBGKYMA	\$72.95	\$70.95	\$70.95
SLPHKYMA	\$72.95	\$70.95	\$70.95	WSPNKYMA	\$72.95	\$70.95	\$70.95
SLVSKYMA	\$72.95	\$70.95	\$70.95	WTVYKYMA	\$48.95	\$46.95	\$46.95
SNTNKYMA	\$72.95	\$70.95	\$70.95	WYLDKYES	\$72.95	\$70.95	\$70.95

2. Monthly Recurring Charges – Windstream Kentucky East CLLI's\*\*

CLLI	RATES		
	12-Month	24-Month	36-Month
UNTWKYXA	\$65.95	\$62.95	\$62.95
All other CLLI's	\$98.95	\$95.95	\$95.95

ISSUED: August 9, 2010

EFFECTIVE: August 10, 2010

Issued by: Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications, Inc.  
2300 Main St. Suite 600  
Kansas City, MO 64108

GRANDFATHERED SERVICES, (CONT'D.)

6.26 BirchNet Essentials(continued)

B. Rates and Charges (continued)

200 Minute Long Distance Calling Block for BirchNet Essentials:

<u>Rate per Minute</u>	<u>Business</u>	<u>Residential</u>
In Contract Minutes	\$.049	\$.060
No Contract Minutes	\$.075	\$.075

1. Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 48 contiguous US States, and does not apply to calls to HI, AK, or US territories (Puerto Rico, Guam, USVI, No. Marianas). Standard rates will apply for any overage beyond any inclusive block of minutes, and all calls made to AK, HI, and U.S. territories (Puerto Rico, Guam, USVI, and No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

2. Toll Free service is available with this product see "Toll Free Service" in a later section for rates.

C. BirchNet Essentials Inclusive Feature List:

Anonymous Call Rejection, per line  
Call Block (Business Only)  
Call Forwarding (Business Only)  
Call Forwarding Busy Line  
Call Forwarding Don't Answer  
Call Return  
Call Return Blocking (Residential Only)  
Call Selector  
Call Tracing  
Call Waiting  
Caller ID(Business Only)  
Caller ID Blocking (Residential Only)  
Caller ID Deluxe  
Calling number delivery blocking, per line (Business Only)  
Distinctive Ringing Service  
Enhanced Caller ID (Business Only) Call Waiting Deluxe (Residential Only)  
Preferred Call Forwarding (Business Only)  
Remote Access – Call Forwarding Variable  
Repeat Dialing  
Selective Class of Call Screening (Business Lines Only)  
Speed Calling  
Third Party Blocking (Residential Lines Only)  
Three-Way Calling  
900-976 Blocking (Residential Lines Only)

ISSUED: August 9, 2010

EFFECTIVE: August 10, 2010

Issued by: Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications, Inc.  
2300 Main St. Suite 600  
Kansas City, MO 64108

GRANDFATHERED SERVICES, (CONT'D.)

6.26 BirchNet Essentials(continued)

(N)

D. Footnotes for BirchNet Essentials:

- (1) BirchNet Essentials includes business and residential customers. All customers will be required to sign a 12, 24 or 36 month term agreement. Early Termination Fees are calculated using the following formula:  $\$100 \times \text{Months Remaining (Per Location)}$ . The termination penalty will apply per location on the original contract or any subsequent renewal of the contract. All term commitment discounts will be applied on the current invoice as a discount off of the standard monthly recurring charge for service.
- (2) Customers may accept or decline the feature(s); however, declining the feature(s) will not reduce the monthly rate. The availability of features depends on ILEC feature availability. Some features available only to business customer and some only to residential. Long Distance Block of Time allotment applies to all domestic 1+ direct dialed minutes of use. Customer may choose to use another carrier for their long distance purposes; however, declining the Birch long distance will not reduce the package monthly rate.
- (4) An additional discounted charge will apply when adding Birch Unified Messaging or Birch Voicemail to BirchNet Essentials. There is a maximum of 3 extensions per voicemail box.
- (5) All term commitment discounts will be applied on the current invoice as a discount off of the standard monthly recurring charge for service.
- (6) Effective August 10, 2010 this service is not available for new sales.
- (7) Effective upon expiration of the initial term or any subsequent term, the contract discount will expire.
- (8) The following products of Birch Communications of the Southeast and Birch Communications, Inc have changed their name to BirchNet Essentials. The services and rates for each product have previously been grandfathered.

Freedom Pack Essentials	Simple Connections Lite
All Access 2 Plus	Access Complete 50
Home Essentials	Access Complete Premium 2500
Home Essentials 1500	Access Complete Nation 2500
BirchNet Essentials	Access Complete Nation Business 2500
Value Line	Residential Service 2500
All Access Package	Home Companion 2500
Simple Connections	Access Spectrum 2500

(N)

ISSUED: August 9, 2010

EFFECTIVE: August 10, 2010

Issued by: Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications, Inc.  
2300 Main St. Suite 600  
Kansas City, MO 64108